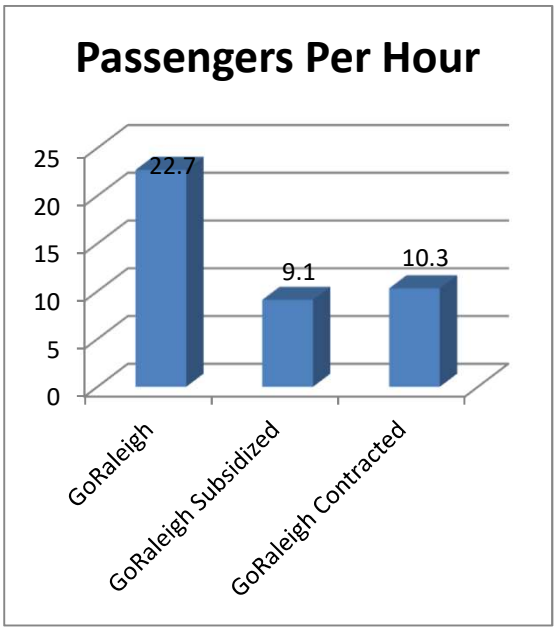
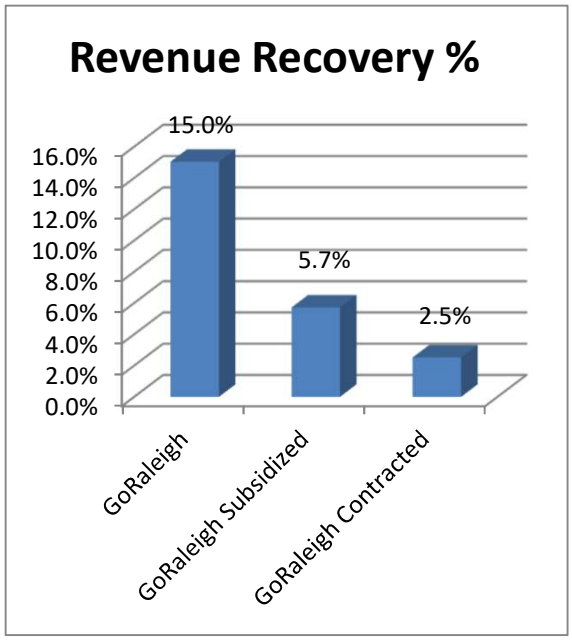
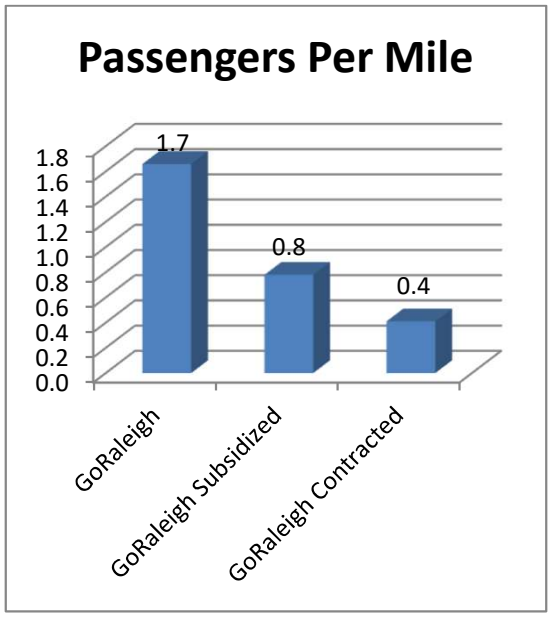
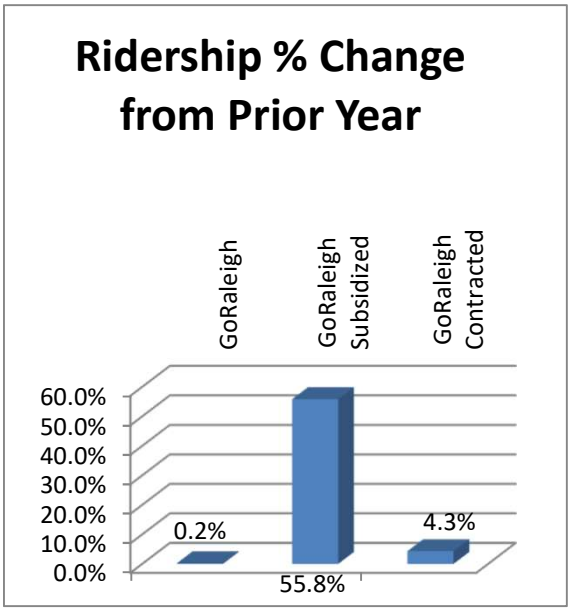
Performance Reports

August 2019





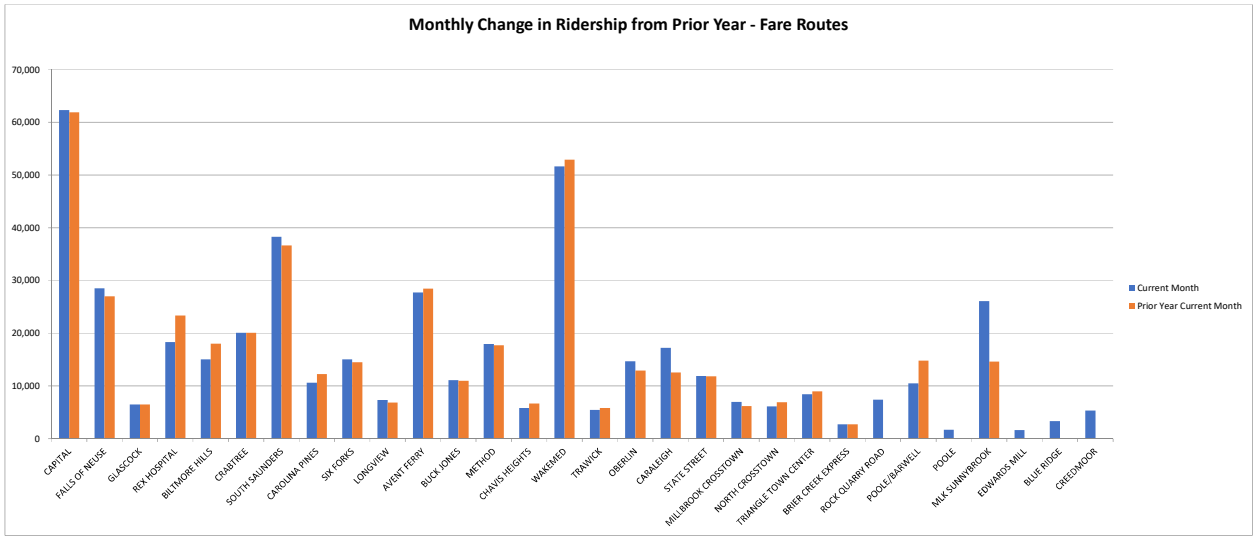


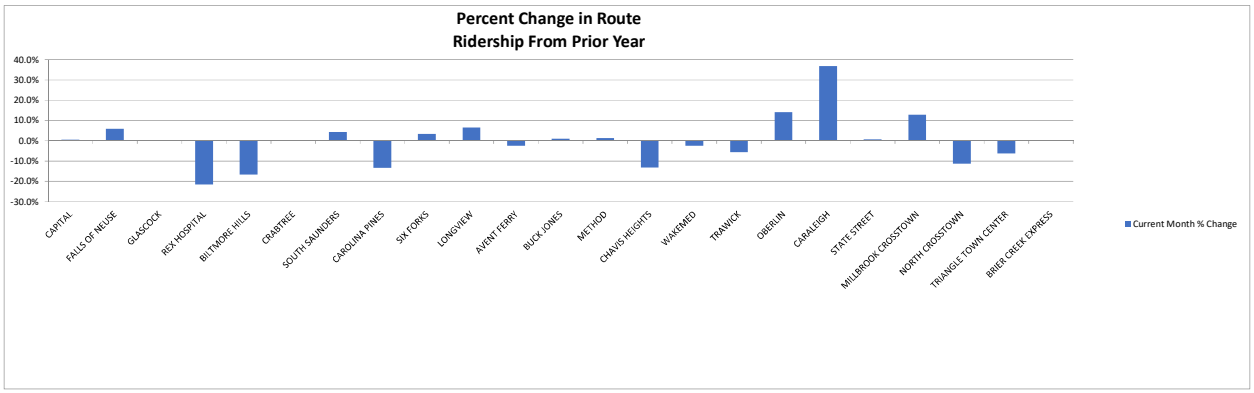


GoRaleigh
Ridership Comparison By Route
August 2019

Current Month					Fiscal Year-to-Date		
Current Month	Prior Year Current Month	Current Month % Change	Rte #	Route	Current FYTD	Prior FYTD	FYTD % Change
62,291	61,909	0.6%	1	CAPITAL	122,011	119,593	2.0%
28,537	26,980	5.8%	2	FALLS OF NEUSE	54,003	52,298	3.3%
6,464	6,463	0.0%	3	GLASCOCK	12,860	12,189	5.5%
18,325	23,366	-21.6%	4	REX HOSPITAL	35,748	44,142	-19.0%
15,043	18,036	-16.6%	5	BILTMORE HILLS	29,555	34,855	-15.2%
20,085	20,076	0.0%	6	CRABTREE	38,778	38,624	0.4%
38,268	36,640	4.4%	7	SOUTH SAUNDERS	76,191	71,039	7.3%
10,594	12,234	-13.4%	7L	CAROLINA PINES	21,259	22,970	-7.4%
15,023	14,523	3.4%	8	SIX FORKS	28,636	32,619	-12.2%
7,310	6,862	6.5%	10	LONGVIEW	14,274	12,914	10.5%
27,729	28,451	-2.5%	11	AVENT FERRY	48,501	48,656	-0.3%
11,127	11,010	1.1%	11L	BUCK JONES	18,131	18,079	0.3%
17,960	17,713	1.4%	12	METHOD	33,879	33,146	2.2%
5,788	6,666	-13.2%	13	CHAVIS HEIGHTS	11,613	12,703	-8.6%
51,629	52,880	-2.4%	15	WAKEMED	102,449	102,332	0.1%
5,465	5,793	-5.7%	15L	TRAWICK	10,540	11,253	-6.3%
14,704	12,891	14.1%	16	OBERLIN	28,178	25,309	11.3%
17,224	12,578	36.9%	21	CARALEIGH	33,564	24,959	34.5%
11,893	11,816	0.7%	22	STATE STREET	23,279	23,279	0.0%
7,002	6,206	12.8%	23L	MILLBROOK CROSSTOWN	13,546	12,617	7.4%
6,144	6,923	-11.3%	24L	NORTH CROSSTOWN	12,169	13,073	-6.9%
8,422	8,987	-6.3%	25L	TRIANGLE TOWN CENTER	16,261	16,692	-2.6%
2,763	2,758	0.2%	70X	BRIER CREEK EXPRESS	5,176	5,484	-5.6%
409,790	411,761	-0.5%		Total GoRaleigh Fare Routes	790,601	788,825	0.2%
7,383	0	100.0%	17	ROCK QUARRY ROAD	14,017	0	100.0%
10,501	14,821	-29.1%	18N	POOLE/BARWELL	21,128	28,371	-25.5%
1,720	0	100.0%	18S	POOLE	3,383	0	100.0%
26,104	14,613	78.6%	19N	MLK SUNNYBROOK	50,922	28,759	77.1%
1,638	0	100.0%	26	EDWARDS MILL	2,950	0	100.0%
3,336	0	100.0%	27	BLUE RIDGE	5,961	0	100.0%
5,334	0	100.0%	36	CREEDMOOR	10,159	0	100.0%
12,853	14,102	-8.9%	50	R-LINE	26,415	29,228	-9.6%
600	668	-10.2%	55X	POOLE ROAD EXPRESS	962	891	8.0%
69,469	44,204	57.2%		Total GoRaleigh Subsidized Routes	135,897	87,249	55.8%
5,163	4,245	21.6%	40X	WAKE TECH EXPRESS	7,049	6,056	16.4%
2,425	2,900	-16.4%	62	WAKE FOREST LOOP	4,908	5,066	-3.1%
1,016	1,385	-26.6%	60X	WAKE FOREST EXPRESS	2,061	2,341	-12.0%
685	696	-1.6%	63X	KNIGHTDALE EXPRESS	1,264	1,339	-5.6%
1,662	1,676	-0.8%	64X	ZEBULON / WENDELL EXPRESS	3,197	2,911	9.8%
1,247	1,554	-19.8%	78X	FUQUAY VARINA EXPRESS	2,473	2,635	-6.1%
1,617	1,483	9.0%	102	GARNER	3,159	2,758	14.5%
13,815	13,939	-0.9%		Total GoRaleigh Contract Routes	24,111	23,106	4.3%
400	2,521	-84%		NC State Fair and Other	22,277	3,147	607.9%
493,474	472,425	4.5%		**Total**	972,886	902,327	7.8%

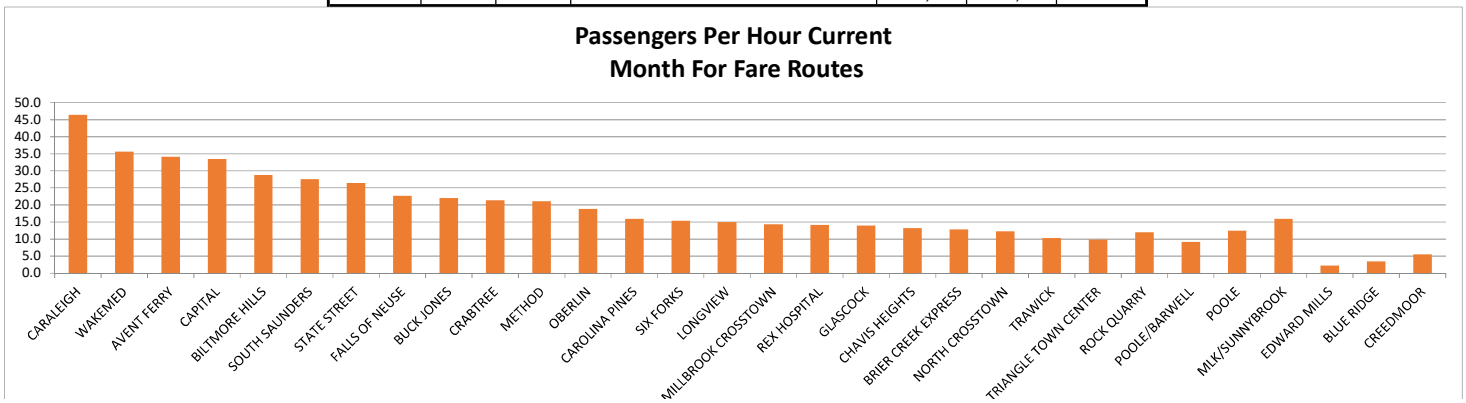
GoRaleigh
Ridership Comparison By Route
August 2019





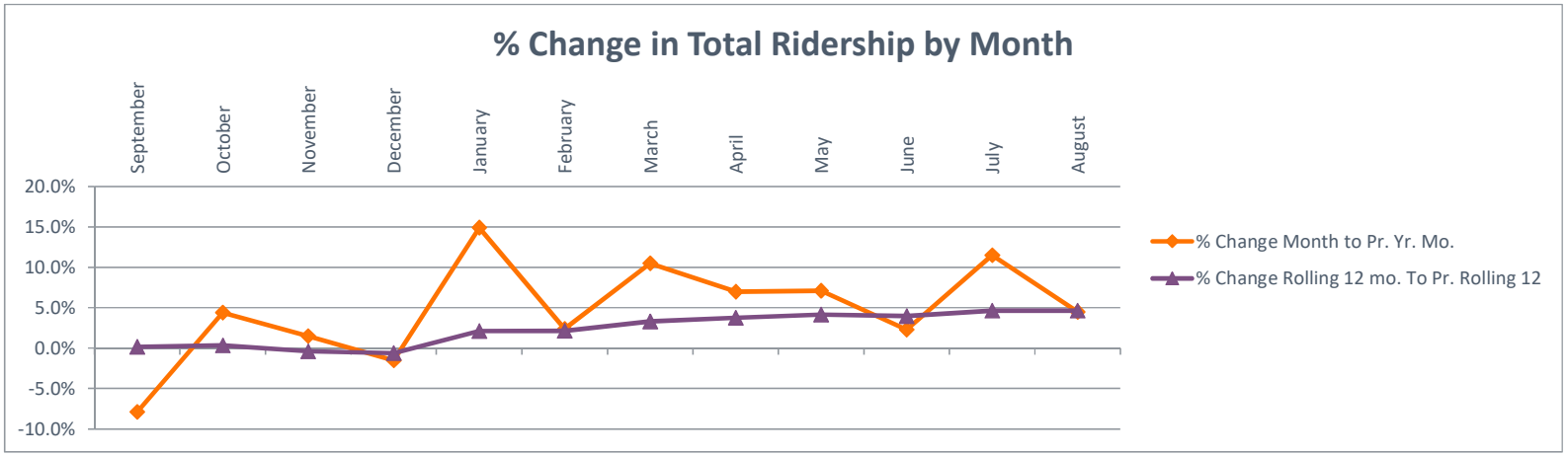
GoRaleigh
Rider per Hour by Route
Month of August 2019

Riders Per Mile	Rank	Rte #	Route	Revenue Hrs.	Riders	Riders Per Hour
3.8	1	21	CARALEIGH	371	17,224	46.4
2.8	2	15	WAKEMED	1,447	51,629	35.7
2.4	3	11	AVENT FERRY	813	27,729	34.1
2.2	4	1	CAPITAL	1,860	62,291	33.5
1.9	5	5	BILTMORE HILLS	522	15,043	28.8
2.2	6	7	SOUTH SAUNDERS	1,388	38,268	27.6
1.8	7	22	STATE STREET	448	11,893	26.5
1.6	8	2	FALLS OF NEUSE	1,259	28,537	22.7
1.5	9	11L	BUCK JONES	504	11,127	22.1
1.7	10	6	CRABTREE	939	20,085	21.4
2.1	11	12	METHOD	850	17,960	21.1
1.8	12	16	OBERLIN	784	14,704	18.8
1.0	13	7L	CAROLINA PINES	661	10,594	16.0
1.0	14	8	SIX FORKS	975	15,023	15.4
1.5	15	10	LONGVIEW	487	7,310	15.0
0.8	16	23L	MILLBROOK CROSSTOWN	491	7,002	14.3
1.1	17	4	REX HOSPITAL	1,293	18,325	14.2
1.3	18	3	GLASCOCK	461	6,464	14.0
1.5	19	13	CHAVIS HEIGHTS	439	5,788	13.2
0.5	20	70X	BRIER CREEK EXPRESS	216	2,763	12.8
0.8	21	24L	NORTH CROSSTOWN	501	6,144	12.3
0.7	22	15L	TRAWICK	529	5,465	10.3
0.7	23	25L	TRIANGLE TOWN CENTER	853	8,422	9.9
1.7			**Total GoRaleigh Pre Expansion Routes**	18,090	409,790	22.7
0.9		17	ROCK QUARRY	614	7,383	12.0
0.8		18N	POOLE/BARWELL	1,141	10,501	9.2
0.9		18S	POOLE	138	1,720	12.5
1.3		19N	MLK/SUNNYBROOK	1,637	26,104	15.9
0.2		26	EDWARD MILLS	761	1,638	2.2
0.3		27	BLUE RIDGE	970	3,336	3.4
0.4		36	CREEDMOOR	973	5,334	5.5
1.2		50	R-LINE	1,307	12,853	9.8
0.4		55X	POOLE ROAD EXPRESS	56	600	10.7
0.8			**Total GoRaleigh Subsidized Routes**	7,596	69,469	9.1
0.6		40X	WAKE TECH EXPRESS	318	5,163	16.2
0.3		64X	ZEBULON / WENDELL EXPRESS	139	1,662	12.0
1.0		62	WAKE FOREST LOOP	304	2,425	8.0
0.2		60X	WAKE FOREST EXPRESS	207	1,016	4.9
0.5		102	GARNER	121	1,617	13.4
0.2		63X	KNIGHTDALE EXPRESS	109	685	6.3
0.2		78X	FUQUAY VARINA EXPRESS	139	1,247	9.0
0.4			**Total GoRaleigh Contract Routes**	1,337	13,815	10.3
1.3			**Total All Routes**	27,023	493,074	18.2



Go Raleigh
Change in Ridership - Rolling 12 Month Total

	Years 2016/2017	Years 2017/2018	Years 2018/2019	% Change
Month of: August	457,553	472,425	493,474	4.5%
Prior 12 Month Total Ending: August	4,780,253	5,193,761	5,434,267	4.6%



GoRaleigh
Recovery and Cost By Route

Route Rank by Recovery %
August 2019

Rank	Route #	Route	Revenue	Recovery %	
Passenger Subsidized Routes					
1	21	CARALEIGH	$10,478	34.7%	
2	15	WAKEMED	$30,667	24.4%	
3	11	AVENT FERRY	$18,119	22.9%	
4	1	CAPITAL	$38,690	20.5%	
5	7	SOUTH SAUNDERS	$23,108	20.0%	
6	12	METHOD	$11,079	19.0%	
7	22	STATE STREET	$7,338	16.8%	
8	5	BILTMORE HILLS	$8,740	16.7%	
9	16	OBERLIN	$9,000	16.1%	
10	6	CRABTREE	$12,324	15.0%	
11	11L	BUCK JONES	$7,198	14.1%	
12	2	FALLS OF NEUSE	$17,125	13.9%	
13	10	LONGVIEW	$4,242	13.4%	
14	13	CHAVIS HEIGHTS	$3,329	12.8%	
15	3	GLASCOCK	$3,737	11.5%	
16	4	REX HOSPITAL	$11,491	10.6%	
17	8	SIX FORKS	$9,047	9.0%	
18	7L	CAROLINA PINES	$6,242	8.4%	
19	24L	NORTH CROSSTOWN	$3,726	7.3%	[a]
20	23L	MILLBROOK CROSSTOWN	$4,390	7.2%	[a]
21	25L	TRIANGLE TOWN CENTER	$5,201	6.6%	[a]
22	15L	TRAWICK	$3,191	5.7%	[a]
23	70X	BRIER CREEK EXPRESS	$1,788	4.6%	[a]
		Total GoRaleigh Fare Routes	$250,252	15.0%	
GoRaleigh Subsidized Routes					
	17	ROCK QUARRY	$4,571	8.4%	
	18N	**POOLE/BARWELL**	$6,243	6.8%	
	18S	POOLE	$1,011	7.8%	
	19N	**MLK/SUNNYBROOK**	$15,820	11.9%	
	26	EDWARD MILLS	$1,053	1.8%	
	27	**BLUE RIDGE**	$2,070	2.5%	
	36	CREEDMOOR	$3,189	3.8%	
	50	**R-LINE**	$0	0.0%	
	55X	POOLE ROAD EXPRESS	$380	3.8%	
		Total GoRaleigh Subsidized	$34,336	5.7%	
Contract Routes:					
	78X	FUQUAY VARINA EXPRESS	$851	2.1%	
	62	WAKE FOREST LOOP	$0	0.0%	
	40X	WAKE TECH EXPRESS	$1,543	2.8%	
	64X	ZEBULON / WENDELL EXPRESS	$1,127	2.9%	
	60X	WAKE FOREST EXPRESS	$673	3.9%	
	63X	KNIGHTDALE EXPRESS	$471	2.3%	
	102	GARNER	$1,058	5.3%	
		Total GoRaleigh Contract	$5,723	2.5%	
		Grand Total	$290,311	11.7%	

[a] These routes are below the current productivity target.

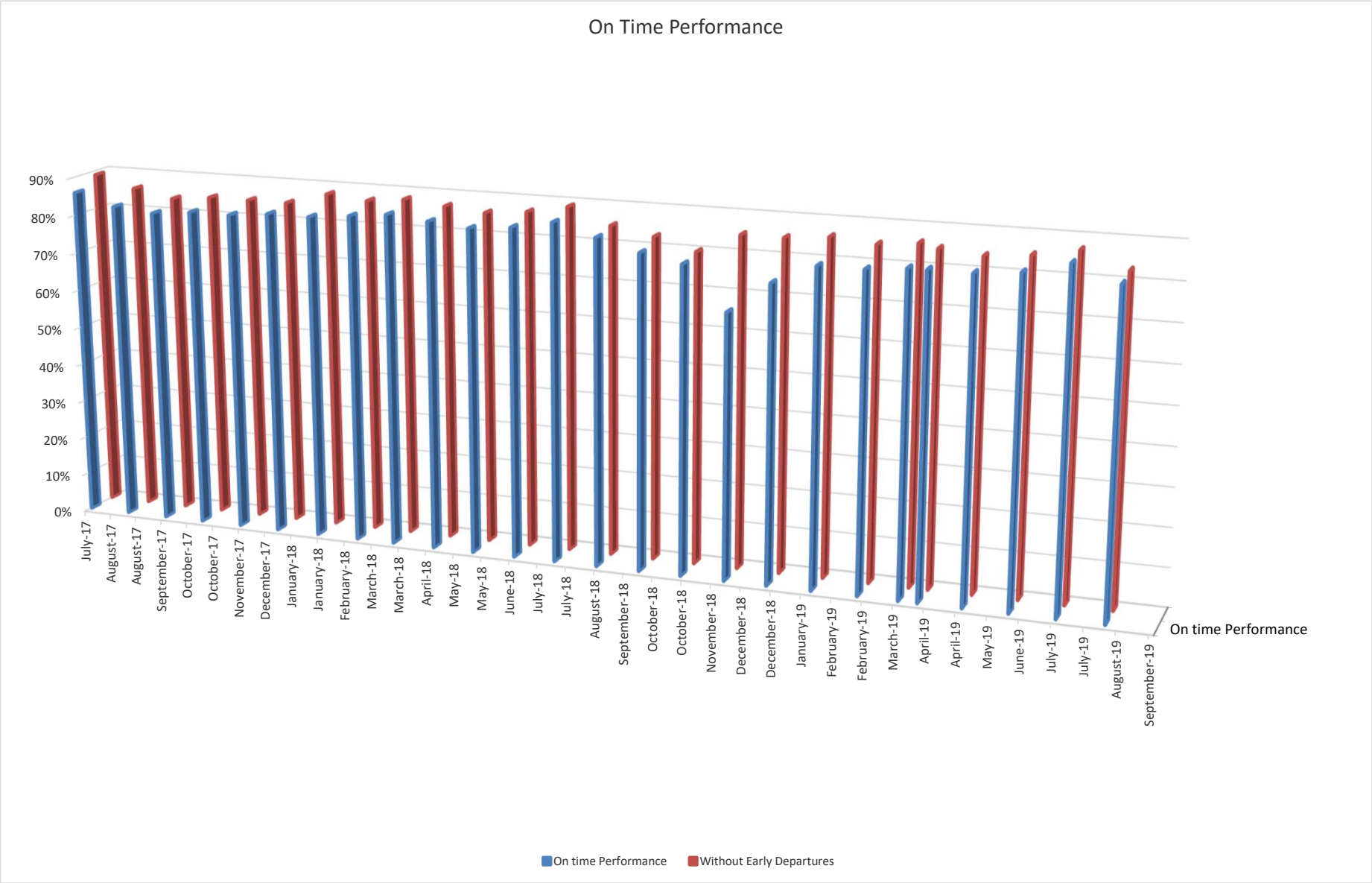
Route Rank by Mileage and Cost
August 2019

Rank	Route #	Route	Allocated Miles	Allocated Costs
Passenger Subsidized Routes				
1	1	CAPITAL	28,017	$188,687
2	15	WAKEMED	18,689	$125,866
3	2	FALLS OF NEUSE	18,312	$123,330
4	7	SOUTH SAUNDERS	17,176	$115,676
5	4	REX HOSPITAL	16,091	$108,372
6	8	SIX FORKS	14,973	$100,839
7	6	CRABTREE	12,161	$81,904
8	11	AVENT FERRY	11,761	$79,210
9	25L	TRIANGLE TOWN CENTER	11,688	$78,716
10	7L	CAROLINA PINES	11,020	$74,219
11	23L	MILLBROOK CROSSTOWN	8,998	$60,597
12	12	METHOD	8,635	$58,157
13	16	OBERLIN	8,317	$56,010
14	15L	TRAWICK	8,274	$55,725
15	5	BILTMORE HILLS	7,772	$52,344
16	11L	BUCK JONES	7,599	$51,180
17	24L	NORTH CROSSTOWN	7,533	$50,732
18	22	STATE STREET	6,472	$43,586
19	70X	BRIER CREEK EXPRESS	5,736	$38,630
20	3	GLASCOCK	4,837	$32,576
21	10	LONGVIEW	4,717	$31,769
22	21	CARALEIGH	4,481	$30,177
23	13	CHAVIS HEIGHTS	3,858	$25,985
		Total GoRaleigh Fare Routes	247,118	$1,664,285
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	8,101	$54,558
	18N	**POOLE/BARWELL**	13,565	$91,358
	18S	POOLE	1,919	$12,924
	19N	**MLK/SUNNYBROOK**	19,664	$132,434
	26	EDWARD MILLS	8,855	$59,634
	27	**BLUE RIDGE**	12,087	$81,402
	36	CREEDMOOR	12,417	$83,622
	50	**R-LINE**	11,048	$74,403
	55X	POOLE ROAD EXPRESS	1,493	$10,053
		Total GoRaleigh Subsidized	89,147	$600,387
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	5,886	$39,641
	62	WAKE FOREST LOOP	2,544	$34,897
	40X	WAKE TECH EXPRESS	8,287	$55,809
	64X	ZEBULON / WENDELL EXPRESS	5,776	$38,897
	60X	WAKE FOREST EXPRESS	5,182	$17,132
	63X	KNIGHTDALE EXPRESS	3,037	$20,451
	102	GARNER	2,986	$20,111
		Total GoRaleigh Contract	33,696	$226,937
		Grand Total	369,962	$2,491,610

Please note that total operating costs (without depreciation) are allocated to each route based upon the route mileage times the monthly average cost of $6.73 per mile.

GoRaleigh OTP August 2019

Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
7L CAROLINA PINES CROSSTOWN	2312	2306	2124	3	185	92%		92%
19 MLK-SUNNYBROOK	6346	6376	5787	100	459	91%	A	93%
7 SOUTH SAUNDERS	5269	5306	4793	39	437	91%		92%
10 LONGVIEW	2211	2223	1949	46	216	88%		90%
15L TRAWICK	2782	2793	2450	13	319	88%		89%
12 METHOD	2437	2462	2132	63	242	87%		90%
15 WAKEMED	8496	8514	7287	81	1128	86%		87%
3 GLASCOCK	2199	2200	1885	14	300	86%	B	86%
27 BLUE RIDGE	5157	5184	4398	52	707	85%		86%
36 CREEDMOOR	3821	3884	3256	18	547	85%		86%
16 OBERLIN ROAD	3438	3477	2910	177	351	85%		90%
6 CRABTREE	3427	3470	2869	29	529	84%		85%
4 REX HOSPITAL	7772	7792	6488	179	1105	83%		86%
25L TRIANGLE TOWN CENTER	2608	3412	2166	43	399	83%		85%
22 STATE STREET	1748	1766	1439	19	290	82%		83%
17 ROCK QUARRY	2713	2731	2227	71	415	82%	C	85%
1 CAPITAL	8499	8551	6955	65	1479	82%		83%
26 EDWARDS MILL	4349	4384	3509	132	708	81%		84%
18 POOLE-BARWELL	5153	5174	4135	119	899	80%		83%
55X POOLE ROAD EXPRESS	267	265	212	1	54	79%		80%
11 AVENT FERRY	3672	3667	2872	52	748	78%		80%
8 SIX FORKS	4910	4938	3781	89	1040	77%		79%
5 BILTMORE HILLS	2623	2588	2011	65	547	77%		79%
11L BUCK JONES	3337	3470	2507	30	800	75%		76%
2 FALLS of NEUSE	6114	6129	4580	90	1444	75%		76%
18S POOLE RD	737	739	547	29	161	74%		78%
13 CHAVIS HEIGHTS	2598	2574	1920	47	631	74%		76%
23L MILLBROOK CROSSTOWN	2786	2815	1881	79	826	68%		70%
21 CARALEIGH	1172	1171	767	47	358	65%		69%
24L NORTH CROSSTOWN	2930	2923	1888	16	1026	64%		65%
70X BRIER CREEK EXPRESS	663	664	361	8	294	54%		56%
	112546	113948	92086	1816	18644	82%		83%
	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
64X ZEBULON/WENDELL-RALEIGH EXP	619	621	495	29	95	80%		85%
102 GARNER	386	384	303	3	80	78%		79%
FUQUAY-VARINA-RALEIGH EXPRESS (	410	408	314	42	54	77%		87%
63X KNIGHTDALE EXPRESS (KDX)	784	781	525	37	222	67%		72%
40X WAKE TECH	723	713	480	12	231	66%		68%
WAKE FOREST EXPRESS (WFX)	404	394	263	2	139	65%		66%
WAKE FOREST LOOP	1106	1127	674	29	403	61%		64%


On Time Performance
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On time Performance
On time Performance
Without Early Departures